AlfrescoDAY PARIS 2015

# Business Process for Business Users

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28 Janvier 2015

Smart.
Simple.
Controlled.

# What's the Future of Business Process Management (BPM)?

# What the Analysts Say…

- BPM is changing
  + Convergence of BPM, Collaboration and Content Management
  + Intelligent/Dynamic Case Management

- Market is looking for ease of use
  + Including designing & deploying process apps
  + Gartner: “citizen developer”
  + Forrester: “low-code”

# What Companies Say…

- IT don't want to be the bad guys
  + Enable line of business to self serve
  + Minimize IT involvement and dependency
  + Capture process from the business user

- Ease of use
  + Business users want consumer experience

- "Re-platforming" large legacy
  + Choosing open source

# What is Alfresco Activiti BPM?

# Alfresco Activiti History

- Activiti project started in 2010
  - + By Alfresco for ECM workflow
  - + Hired RedHat JBoss jBPM team
  - + Open source
- Enterprise Activiti Suite released in 2014
  - + Range of Support options
  - + Stable certified releases with service packs
  - + New apps

# Alfresco Activiti BPM Suite

- Business process design
  + BPMN process designer
  + User-friendly Step Editor
  + Forms library
  + Process applications
- Analytics
  + Reports on process statistics
- Collaborative process and task management

# Who is Using Activiti?

- Finance
  + Banks – customer onboarding etc.
  + Insurance – claims processing
- High Tech
  + Global mega-corp – millions of processes/hour
- Research & Education
  + Manage 50k+ staff, visiting staff & students
  + Control access to highly sensitive facilities

# How Simple + Smart is Activiti?

# The Scenario

- Goldcore supplies machinery parts and wants to handle faulty components returned by customers
- Process
  + Capture fault report
  + Analyse and decide whether a fault
  + Respond to customer as appropriate

# Demo

# Summary

- BPM is becoming more collaborative and dynamic
- Business users want ownership of their process applications
- Alfresco Activiti is the only open BPM to offer this

# Thank You